



## PECB Certified IPC Management Systems Auditor (CMSA)

The Certified IPC Management Systems Auditor (CMSA) training course is a comprehensive program designed to equip individuals with the competence necessary to become successful management systems (MS) auditors.

### **What Is the CMSA Training Course?**

The CMSA training course is designed to equip individuals with the skills and knowledge required to become an expert in auditing management systems, in accordance with ISO/IEC 17021-1 requirements and other relevant best practices.

The training course includes a thorough elaboration of the fundamentals of MS auditing, including but not limited to standards, terminology, typical certification process, common MS requirements, the role of the certification body, and other key elements of the auditing process.



## Why Should You Attend This Training Course?

In today's competitive and complex business environment, organizations rely on robust management systems and effective audits to ensure compliance, performance, and continual improvement. To fulfill this demand, auditors must be equipped with solid knowledge of auditing principles and practices across multiple standards.

By taking this course, you will acquire the knowledge and skills needed to plan, conduct, and report on management systems audits, including assessing compliance with applicable standards and identifying opportunities for improvement.

The training course includes practical exercises and case studies that enable you to apply your learning to real-world scenarios. It provides comprehensive coverage of all essential aspects of management systems auditing, making it a complete and effective pathway to achieving the CMSA certification.

## Why Is This Course Preferred Over Other Available Courses?

This certification is developed under IPC requirements, and it is accredited by the International Accreditation Service (IAS) under the ISO/IEC 17024 scope.

The "Certified IPC Management Systems Auditor" marks a significant milestone, as it represents a commitment to fully embracing the IPC scheme, reinforcing our dedication to industry standards. This recognition, endorsed by all certification bodies within the International Accreditation Forum (IAF), amplifies the global acceptance and legitimacy of the CMSA certification.

Upon successful completion of the training, participants can undertake the **PECB Certified IPC Management Systems Auditor** and **Auditor Behavior** exams to earn the "PECB Certified IPC Management Systems Auditor" certification. This certification signifies that participants possess both theoretical and practical knowledge and skills required to guide and lead an MS audit.



## Benefits of Obtaining This Certification

As organizations increasingly rely on effective audits to ensure compliance, performance, and continual improvement, the demand for qualified auditors continues to grow. Earning the CMSA certification demonstrates a high level of auditing competence and practical expertise, adding value to both your professional profile and your organization.

This globally recognized credential helps you stand out in a competitive market and enhances your career opportunities and earning potential in management systems auditing.

Additionally, CMSA certification **boosts your visibility** on [PECB Connect](#), a global platform where certified auditors can showcase credentials, connect with organizations, and access audit mandates worldwide.

## Who Should Attend This Training Course?

This course is ideal for:

- Auditors and aspiring auditors seeking broad competency in MS auditing
- Quality, compliance, risk, and governance professionals aiming to lead or participate in audit activities
- Consultants and advisors who want a deeper understanding of the MS certification audit process
- Professionals aiming to enhance their audit credibility and career prospects by auditing MSs across multiple standards

## Learning objectives

By the end of the training course, participants will be able to:

- Explain the main stages and principles of a typical certification audit process
- Determine the competence of an auditor in an MS audit
- Plan an MS audit
- Employ various evidence collection procedures and tools during an MS audit



## Course agenda

Duration: 3 days

### Day 1 | Management systems (MS) auditing and the responsibilities of the certification body

- Training course objectives and structure
- Introduction to MS auditing
- ISO MS standards
- Certification process for an MS audit
- Principles of certification according to ISO/IEC 17021-1

### Day 2 | Auditor competence and audit planning

- Auditor competence
- Auditor personal behavior
- Auditor responsibilities
- Value-based auditing
- Audit planning
- On-site visits and considerations

### Day 3 | Audit methods

- Evidence collection procedures
- Evidence collection tools
- Evidence collection analysis
- Audit documentation management
- Auditing in the 21<sup>st</sup> century
- Closing of the training course

## Examination

Duration: 3 hours

### Domain 1 | Certification audit process and principles

### Domain 2 | Competencies and responsibilities of a management systems auditor

### Domain 3 | Planning and conducting management systems audits

Additionally, all candidates are required to take the **Auditor Behavior Exam** to fulfill the IPC requirements for accreditation. This exam is designed to evaluate auditors' responses to real-world scenarios, with a focus on ethical behavior, objectivity, effective communication, and professional decision-making.

For specific information about exam type, languages available, and other details, please visit the [List of PECB Exams](#) and the [Exam Rules and Policies](#).



## Certification Requirements

In order to get the CMSA certificate, the auditor should fulfill all the following requirements.

Credential	Exam	Education and Training	Professional Experience	Auditing Experience	Other requirements
<b>Certified IPC Management Systems Auditor</b>	Certified IPC Management Systems Auditor	A minimum of secondary education (high school diploma or equivalent) A Lead Auditor course or CMSA equivalent to 40 hours of training	Work experience consisting of five years, including two years in the related field MS experience consisting of at least two years in the implementation, operation, and/or auditing of management systems	Audit experience as a team member, team leader, or sole auditor on a minimum of four complete audits totaling at least 20 days, including preparation and reporting with no fewer than eight days conducted on-site Auditing experience obtained within the three-year period prior to certification	Successful completion of the CMSA examination and the Auditor Behavior Examination, demonstrating knowledge of auditing principles, risk-based thinking, and relevant ISO standards

## Ethics and Professional Conduct

- Demonstration of personal behaviors necessary for effective auditing in accordance with clause 7.2.2 of ISO 19011:2018 and Annex D of ISO 17021-1:2015
- Evidence of the competence and knowledge necessary to conduct an effective audit in accordance with clause 7.2.3.2 of ISO 19011:2018
- Adherence to PECB's Code of Ethics

## Application and Fees

- Submission of an application for certification
- Payment of applicable certification and exam fees

You will receive the certificate once you comply with all the requirements related to the selected credential. For more information about CMSA certificate and the PECB certification process, please refer to the [Certification Rules and Policies](#).

## General information

- Certification and examination fees are included in the price of the training course.
- Participants will receive comprehensive training course materials exceeding 400 pages of explanatory content, examples, best practices, exercises, and quizzes.
- Participants who complete the full training course will be issued an Attestation of Course Completion worth 21 continuing professional development (CPD) credits.
- If a candidate does not pass the exam, they can retake it once at no additional cost within 12 months of the initial attempt.